

CABINET - MONDAY, 16TH SEPTEMBER, 2019

SUPPLEMENTARY PAPERS

The following Papers were tabled at the meeting.

AGENDA ITEM	REPORT TITLE	<u>PAGE</u>	WARD	
6.	Performance & Projects Report Q1 2019/20	1 - 14	All	





AGENDA ITEM 6

Corporate Performance Report Quarter 1 2019/20

Dean Tyler
John Riley
Strategy & Performance

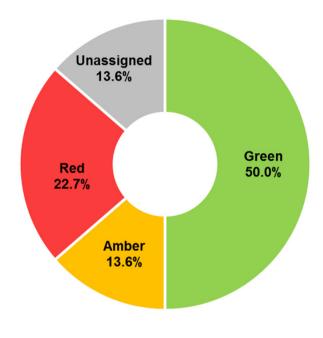
Corporate Performance Report Q1 2019/20

- This presentation sets out the performance for Q1 2019/20 relating to the period 1st April to 30th June 2019.
- Comprises of three sections:
 - High-level performance indicators of the Corporate Balanced Scorecard
 - Summary of Project Portfolio from the Council's Project Management
 - Summary of progress against the Manifesto Commitments



Key Performance Indicators Q1 2019/20

Key Performance Indicators



There are 22 high level performance measures included in the Corporate Balanced Scorecard of which:

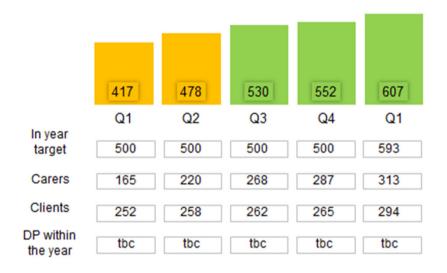
- 11 rated overall as Green
- 3 rated overall as Amber
- 5 rated overall as Red
- 3 currently has no agreed target value



Key areas of performance improvement

1. Number of adults managing their care and support via a direct payment





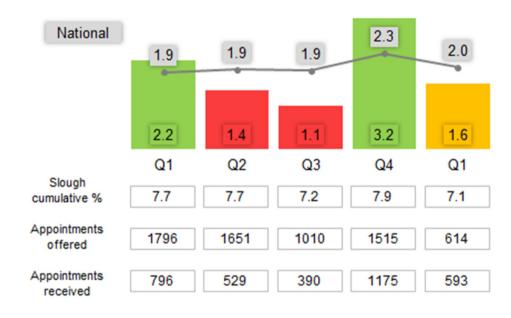
- Achieved by primarily targeting carers
- Taken steps to make direct payments easier to manage
- All new clients referred offered a direct payment



Key area of performance

Uptake of targeted health checks
 The percentage of the eligible population aged
 40-74 who received a NHS Health Check





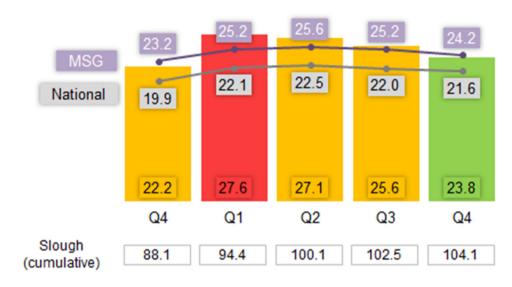
- Increase in uptake at Q4
- Reduction in update in Q1
- Maintain the target number of NHS Health Checks
- Reach out to higher risk residents
- Await results of Health Beliefs research



Key areas of performance improvement

Total crime rates per 1,000 population: (quarterly)





- Reduction in the overall crime rate since Q2
- Below the MSG average of 24.2
- Violence without injury most prevalent offence type

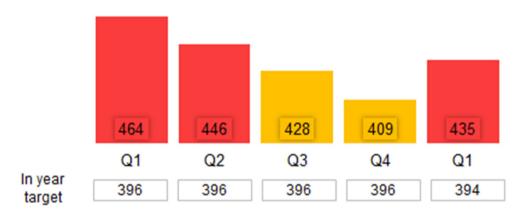


Key areas of noteworthy concern

 Number of homeless households accommodated by SBC in temporary accommodation



- An increase in the number of households in TA
- The number of approaches remains high
- Sourcing new private landlords





Key areas of noteworthy concern

Number of empty properties brought back into use

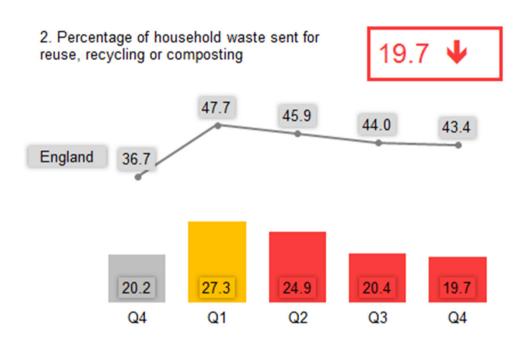


0 0 0 0 0 0 0 Q1 Q1 Q2 Q3 Q4 Q1 In year target

- New measure added this quarter
- Developing processes to assist owners to bring properties back into use
- Aim to bring more than 29 empty properties brought back into use by March 2020



Key areas of noteworthy concern

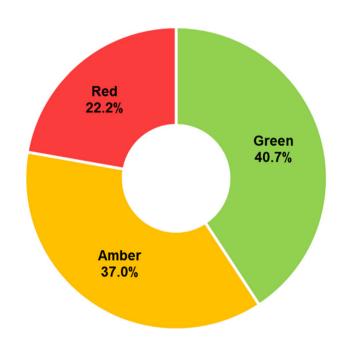


- New measure added this quarter
- Recycling rates have fallen since Q2
- Residents including items in their red bins which we are unable to recycle
- Launched 'Just 4' campaign to encourage recycling more of the right things



Project Portfolio Q1 2019/20

Project Portfolio: Overall Status



End of Q1, there were 27 live projects on the project portfolio of which:

- 11 rated overall as Green
- 10 rated overall as Amber
- 6 rated overall as Red



Summary of the Gold projects

Gold Project title	Timeline	Budget	Risks & Issues	Overall Status
Arvato Exit	Green	Amber 🗸	Amber	Amber
Building Compliance	Green ←→	Green	Green	Green
Direct Services Organisation Commercialisation	Green ←→	Green ←→	Amber ←→	Green ←→
Grove Academy	Amber ←→	Amber	Amber ←→	Amber
Highways and Transport Programme	Red ←→	Green ←→	Red ←→	Red ←→
Hotel and Residential Development at the Old Library site	Green	Green	Green	Green
Housing Strategy – Homelessness Reduction	Green ←→	Green ←→	Green ←→	Green ←→
Localities Strategy	Green ←→	Green ←→	Amber ←→	Amber ←→
Slough Urban Renewal (SUR) projects	Green	Green	Amber	Amber
Town Enhancement Programme - Clean, Safe, Vibrant	Green ←→	Green ←→	Amber ←→	Green ←→



Project Progress

Town Enhancement Programme – Clean, Safe, Vibrant

- Businesses voted for the development of a Business Improvement District (BID) for Slough
- Celebrating our Town Centre Conference took place on 1st July 2019

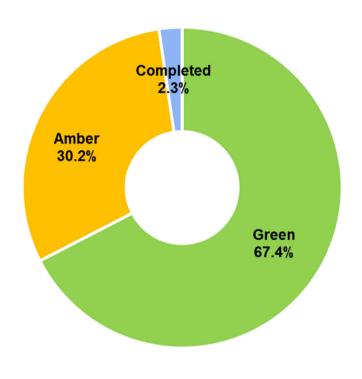
Hotel and residential development at Old Library Site

 Contract closed on 5th June for the mixed use development on the former Old Library Site comprising two Marriott International Hotels, 64 apartments and associated retail



Manifesto Commitments Q1 2019/20

Manifesto Pledges: Overall Status



There are 43 new Manifesto pledges across the key areas of which:

- 29 rated overall as Green
- 13 rated overall as Amber
- None rated overall as Red
- 1 reported as delivered this quarter



This page is intentionally left blank